

This leaflet describes our expertise in handling personal injury compensation claims but Hatten Wyatt also provides a full range of legal services for private clients and businesses in Gravesend and throughout Kent and south east London.

When you need legal advice, talk to us as soon as you can. A solicitor's experience and expertise can often resolve a difficult situation before it has more permanent effects on you, your family or business. This is a summary of some matters we can help you with:

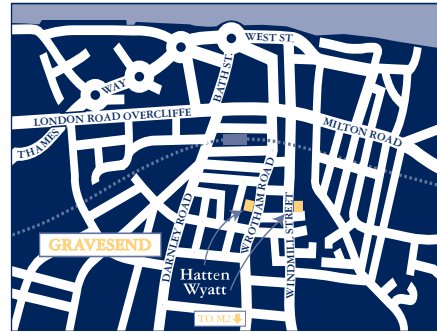
- Separation, divorce and children's issues
- Private disputes
- Licensing applications
- Crime/advice at Police station/representation in court
- Actions against the Police
- Employment problems (for employees and employers)
- Buying/selling your home
- Wills, tax planning and services for older clients
- Probate
- Contesting a Will
- Commercial property transactions
- Business services
- Immigration

We are committed to provide high quality advice and service to all our clients regardless of the nature or value of the matter. Your work will be supervised by one solicitor, with access to the combined knowledge of the firm, who will keep you informed about the progress of your case, explain the legal procedures and answer your questions and take into account the longer term implications as well as the immediate benefits of our advice.



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HATTEN WYATT

Solicitors & Advocates

Established 1844

Personal Injury Compensation





HATTEN WYATT

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If you think that you may be able to make a compensation claim for an injury you have suffered, talk to one of our specialist personal injury solicitors as soon as you can. The first meeting is free and we can tell you if we think you have a realistic claim – if so, we may be able to offer a ‘no win/no fee’ arrangement. Whether your claim is for a few hundred or many thousands of pounds, you will receive the same level of service and professionalism.

We will plan a clear course of action that will minimise any uncertainty and produce the best resolution of your case in the shortest time. Our experience means we can usually assess your claim accurately and realistically. You will be awarded compensation for the injuries you have suffered, reflecting the pain and suffering as well as the loss of amenity, such as your hearing or an arm. There may also be an award for shock or trauma. Direct and future financial loss or cost, for example nursing care or the cost of adapting your home, will also be compensated. We will assess the strengths and weaknesses of your claim and build the strongest case possible.

The majority of compensation claims are settled by negotiation, without the delay and distress of court action. If an out of court settlement is offered, we will only recommend acceptance if it is in your best interests. We have the know-how and skill to manage complex claims through the County and High Courts.

Accidents

- accident at work
- industrial disease
- cumulative effect of toxic substance or particular work practice
- road traffic accident (as driver, passenger or pedestrian)
- uninsured loss
- fatal accident (claim by close relative)
- public transport accident
- slip, trip or fall
- accident at school
- sports injury
- injury caused by defective product
- medical accident/clinical negligence
- criminal injury

Pursuing your claim

- witness statements
- Police/medical reports
- expert opinion
- settlement by negotiation
- going to court

Value of your claim

- medical expenses
- loss of earnings
- damage to personal items
- special needs resulting from the accident
- nursing care

We have lawyers who are members of the Law Society Personal Injury Panel.

Coming to see us: Our office is open from 9am to 5.30pm from Monday to Friday. Please telephone or call in to make an appointment. This means you will not have to wait more than a few minutes and we will have your files ready or, if you are a new client, make sure you see the appropriate solicitor. We have ground floor meeting rooms (please tell us when you make your appointment if you prefer one of these rooms).

Coming to see you: If your injury or illness make it impossible for you to visit our office, we can meet you at your home or in hospital.

Your appointment: We are happy to make appointments outside our normal office hours. When you contact us, just tell us what time suits you best.

Fees: Do not worry about the cost. The first interview is generally free. We operate a ‘no win/no fee service’ for personal injury compensation claims and we will tell you if we believe this service is suitable for your claim. We hold a franchise in personal injury law from the Legal Services Commission. This means our service meets their high standards in client care and practice management.

Languages: In addition to English, members of staff can also speak French, Urdu, Gujarati and Punjabi. Please tell us if you would prefer to discuss your matter in a language other than English.

Your suggestions: We take pride in providing a high quality service to our clients but if, as our client, you think we can improve our service, please tell us how so we can do better next time you need us.